

PROFESSIONAL SERVICES

DISASTER RECOVERY / BUSINESS CONTINUITY

- + Backup strategies (on/off site solutions)
- + Co-location services
- + Consulting services (BCP & BIA)
- + Planning for maximum uptime

ENVIRONMENTAL DISPOSAL SERVICES

- + Asset tag audit and Certificate of Destruction
- + Government approved process
- + Secure method for data destruction
- + Complete end of life product recovery and reuse of material
- + Complete landfill diversion
- + Secure method for data destruction

IT LIFE CYCLE MANAGEMENT

- + Asset Management
- + Client Management
- + Device and Software Management

IT NETWORKING

- + Bandwidth Management
- + Intelligent Networking
- + Physical Infrastructure
- + Remote administration
- + Switching, routing and integrated appliances

MICROSOFT SERVICES/ CONSULTING/ PLANNING

- + Active Directory migrations
- + Exchange migrations / upgrades
- + Microsoft SharePoint Portal and CRM

MOBILE COMPUTING

- + Backup and push content administration
- + BES server integration services
- + Device administration
- + Rogers and Bell airtime contract management
- + Wireless LAN / WAN

PROCUREMENT SERVICES

- + Budget administration
- + Contract management
- + RFI/RFP documentation
- + Vendor management

simplifying IT

oneCARE +

Intensive 24x7x365 Care for your IT Network



FEATURES

Network Monitoring & Maintenance 24 x 7 x 365

oneCARE+ proactively monitors and can maintain all of your network components including: Hardware Devices, Software Applications, Network Services, Firewalls, Routers, and Websites.

Easy Deployment

Getting started with **oneCARE+** is easy and straight forward. This simple process requires the installation of a data capture appliance and a single light weight software component. When new devices are brought online **oneCARE+** can instantly detect and manage those devices.

Central Patch Management

Rapid patching capabilities on servers and workstations proactively defend you against network threats and outdated software versions.

Enhanced Troubleshooting

Through **oneCARE+** we can quickly identify issues and then remotely access, repair or reconfigure your computers, servers and routers ensuring that your systems and network are running efficiently at all times.

Asset Reporting

oneCARE+ can easily track your IT investments. As you grow your network, our auto-discovery utility updates automatically and can generate an inventory report of all identifiable and supported hardware.

Predictable Monthly Billing

Our **oneCARE+** Service Agreement is straightforward and features affordable monthly billing that takes the guesswork out of budgeting for network management and services.



fusion one

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oneCARE+ (MANAGED SERVICES)

- + Increase network performance
- + Lower network operating costs
- + Pro-actively monitor for early alerts to situations

OUTSOURCING SERVICES

- + Certified engineers and technicians
- + Helpdesk Services
- + Short and long term outsourcing
- + Service contracts

SECURITY SERVICES

- + Firewall planning and implementation
- + Remote Access through VPN and SSL
- + Security for the wireless LAN and all endpoint devices

SERVER/ STORAGE CONSOLIDATION

- + Blade servers
- + NAS / SAN storage
- + Power and redundancy
- + VMWare

VIDEO CONFERENCING

- + Bandwidth
- + Consulting, design and build
- + Digital and IP hardware (Displays/projectors/cameras)
- + Full audio and Video solutions
- + Live and recorded productions
- + Video and Audio conference bridging

WARRANTY EXTENSIONS & AUTHORIZED REPAIR

- + HP, IBM, Toshiba, Lexmark – Authorized Service
- + Protect investment with proper warranty coverage for optimum uptime
- + True manufacturer supported agreements

For more information on any of our solutions or services please visit us on the Web at:

www.fusionone.ca

No Emergencies. No Band-Aids. No Waiting.

Network downtime lowers productivity and may require costly crisis fees to resolve.

Lower network performance lengthens the time to pay back your IT investments.

Security risks like spyware, key logging, and viruses put your intellectual property and customer data at risk, often without

BENEFITS

INCREASES NETWORK PERFORMANCE & SECURITY

With **oneCARE+** our experienced and professional technical team of highly trained, technical experts will be working around the clock to maintain and update your network and proactively identify issues and resolve any problems before they affect your business.

SAVES YOU TIME & ADMINISTRATIVE WORK

oneCARE+ proactively resolves issues across your network so you don't have to make frequent help desk calls or book repair appointments **oneCARE+** also enables you to keep track of all of your business' IT assets without the need for time-consuming inventory counts.

LOWERS NETWORK OPERATING COSTS BY 30%

oneCARE+ increases the efficiency of your network reducing your network operating costs by up to 30%, and with **oneCARE+**, we take the guess work out of your IT investment costs.

Choose **oneCARE+** and FusionOne Inc.'s expert and professional technical staff will remotely monitor and proactively maintain your IT assets to deliver optimum performance and maximum uptime at all times.

GET STARTED TODAY!

Call now for your **FREE** Network Assessment and Quotation:

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